



## Opening of the Pearl Valley Jack Nicklaus Signature golf course - Phase 1

Date: 12 June 2020

### Members Guidelines and Information

It is imperative that we take the appropriate actions, outlined in the Golf RSA risk mitigation guidelines and good golf practices. To protect the safety and wellbeing of our staff and members. Our guidelines and protocols are in line with government recommendations.

- The Government will continue to monitor the situation pertaining to golf and have not ruled out closing golf clubs, once again, if the agreed protocols are not adhered to by golf clubs and/or their members.
- If you have any symptoms relating to COVID-19, you are requested not to travel to the Clubhouse. Prior to tee off all players will be screened.
- Only the golf course will be open but there will be limited access to toilet and handwashing facilities within the Clubhouse at selected times.
- The first tee time at Pearl Valley will be 09h30 and the last tee time will be at 13h00. Monday to Sunday. 9 hole tee times will be available between 13h10 – 14h30.
- The wearing of masks is compulsory at all times in and around the Pearl Valley Clubhouse.



### Members Guidelines and Information

- Golfers **MUST** start from the first tee only and a receipt of check-in is required prior to play.
- Physical distancing of 2 meters to be adhered to at all times in the car park, Clubhouse area and on the golf course.
- The greenkeeping staff may be working split shifts (AM / PM) daily and we request that members always give right of way to the greenkeeping staff.
- It is encouraged that, whenever possible, members should play with family members living in the same household.

The following Club Facilities will remain CLOSED in Phase 1:

- Locker rooms and showers (with the exception of toilet and hand washing facilities)
- Bar and restaurant



### Booking a Tee Time

- Members can only book tee times online. Any member who is not able to do so may call the club, Monday to Friday between 08h00 – 17h00.
- Estate residents wishing to play need to email the golf shop [golfshop@pearlvalley.co.za](mailto:golfshop@pearlvalley.co.za) or call 021 867 8000. The golf shop telephone line will be manned Monday to Friday from 08h00 to 17h00.
- At the time of booking, all names booked must be accurate to assist with contact tracing.
- Substitutions and/or changes will not be permitted on the day.
- Tee time intervals are set to 12 minute intervals between groups to assist with physical distancing guidelines.



### Prior to Arrival

- Please wash/sanitise your hands before traveling to the Club.
- Please bring your own food and water. A limited halfway offering will be available on a grab-and-go basis only.
- Wash your golf equipment before you leave home.
- Ensure you have a sufficient numbers of golf balls, tees and ball markers to avoid having to exchange equipment with others.
- Familiarise yourself with the guidelines and restrictions in place at the Club, as outlined in this document. Presented by Golf RSA.



## Arrival and Check-In

- Members are requested to walk or use their carts when making their way to the Club.
- Members should travel to the Club on their own or with family members only. Carpooling with other members not living in the same household is discouraged.
- Members should not arrive at the Club more than 20 minutes before their scheduled tee time.
- Check-in for Pearl Valley members will be downstairs in from the staging area.
- All Estate residents checking in must do so upstairs in the Golf Shop only.
- Where possible, members are asked to leave a parking space free between each car to facilitate physical distancing in the car park.
- Members are requested to observe physical distancing and refrain from congregating in groups in the car park, on the putting green or first tee.



## Clubhouse

- Clubhouse facilities including locker rooms, bar and restaurant will remain closed until further notice.
- Toilets will be open in the halfway house daily from 08h00-17h30. However, members are asked to use these facilities only if necessary.
- Toilets will be attended by a member of staff to ensure physical distancing is adhered to and regular sanitation is carried out.
- There will be one Clubhouse staff member on duty to clean where applicable, sanitise touch points and guide members.



### Driving Range and Practice Facilities

- Range will be open from 09h00 daily.
- 15 bays will open, 2 metres apart.
- No balls will be stacked on the range.
- Balls will be provided to all playing golfers only, 20 minutes prior to tee off.
- Golfers will be given one bucket of balls to warm up with. Once the golfer is done he/she will need leave the practice facility.
- A member of staff will be stationed on the range to ensure that all the necessary safety measures are in place.
- Once the bays are all occupied, we will start with the ticketing process – as soon as the first bay becomes available the next number will be allowed to use that bay.
- The chipping and putting green by the clubhouse may be used but it is required that your own golf balls are used. Strict social distancing must be adhered to at all times.
- Last balls will be at 14h30 on the main range and the members range will close at 16h00.
- The members range will be open for **Pearl Valley members ONLY – Membership Cards will be required to receive balls**



### First Tee

- Members are requested not to arrive at the first tee until the group in front have reached the green.
- Tee time intervals must be observed to ensure adequate distancing between groups.
- Scorecards will be available on the first tee only.

### Golf Carts

- Golf carts are not available for hire and members will need to make use of their own carts. The Club will assist any member who has a medical condition limiting them from walking.
- Golf carts will be sanitised.
- There is a social distance policy of one player per cart, there is however an exception where family members play together.





## Golf Course

- Physical Distancing of 2 meters must be observed on the golf course at all times.
- Players should not approach any tee until the group in front have reached the fairway.
- Do not exchange or share equipment, food or drinks with playing partners.
- Hand sanitising units will be available at various points around the golf course.
- Flags will be on the greens, and a handless ball retriever will be in the cup to ensure easy ball retrieval with your foot or club.
- Please do not touch/remove the flag at any time or touch the cup.
- There will be no rakes in bunkers. Members are asked to smooth over the sand with their foot and/or club or carry their own rake on their carts. The temporary local rule of being able to place your ball within one club length will apply.
- If your ball is lost, unplayable, or in a penalty area, do not take an option under the rules that involves doubling back on your position on the course. Instead, use an option that allows you to keep your position on the course i.e. if in doubt hit a provisional ball.
- Waste bins and ball washers have been removed/covered.
- Water fountains on the course will not be available.
- All on-course toilet facilities will be open.
- The fact that physical distancing is part of our lives now does not give any golfer the right to fall behind and justify slow play. As with normal play keep up with the golfers in front and keep them in sight. There will be limited presence of course marshals at this stage.

**PLEASE NOTE: All golf cart paths are closed for general exercise. Golfers only from 09h00 to 17h00**



### Post-Round

- Avoid post-round embraces associated with the etiquette of the game such as handshakes and high-fives.
- Members are asked to leave the Club immediately after completing their round.
- Should you develop any COVID-19 related illnesses post-round, please contact the club as soon as possible on 021 867 8000 and email [damian.wrigley@pearlvalley.co.za](mailto:damian.wrigley@pearlvalley.co.za) as this is essential for contact tracing.
- Enter your score via your HNA phone app, please do not use the terminal in the Clubhouse as it will be switched off. If you have trouble entering your score please email [GolfShop@pearlvalley.co.za](mailto:GolfShop@pearlvalley.co.za) with the date you played, your adjusted gross and which tees you played from with the date you played.



## Rules of Golf Changes During COVID-19

In these unprecedented times, certain adaptations to the rules have been implemented by the R&A. The changes for casual golf are outlined below:

### Bunkers

- Members are asked to take due care when smoothing bunkers. The local rule of placing your ball in a bunker within one club length no nearer the hole will be in play for as long as we do not have bunker rakes allowed.

### Holes

- Due to our ball retriever units in the hole, the ball will be able to fall below the surface of the putting green. In the event of a pool noodle or upside-down cup being used, the ball will be deemed to be holed even though it may not fall beneath the surface of the ground.

### Entering scores

- Although these are unprecedented times scores should be entered as normal, please make use of the HNA app. If you cannot please mail [golf@pearlvalley.co.za](mailto:golf@pearlvalley.co.za) your score entry together with the course from which you played.



## Our Staff

The safety of the staff at Pearl Valley is of the utmost priority at this time and all precautions have been taken during the COVID-19 outbreak. All staff will receive training on COVID-19 safety and sanitation protocols. Outlined below are the procedures in place:

### Check-in and Cleaning Staff

- Check-in staff will adhere to physical distancing guidelines at all times.
- Staff will wear the necessary PPE such as gloves and face masks.
- Hand washing and sanitising guidelines will be strictly adhered to at all times.
- Staff are requested to complete a 'Self-Declaration Form' confirming that they have no symptoms of COVID-19 and will be screened regularly.

### Greenkeeping Staff

- Staff may be divided into two teams that work either an AM or PM shift.
- Breaks and start times are staggered.
- Staff are working alone, whenever possible.
- All gators, tractors and other machinery are limited to one member of staff per vehicle.
- All necessary PPE equipment is provided.
- Hand washing and sanitising guidelines will be strictly adhered to at all times.
- Machinery is washed and sanitised after every use.

### Administration Staff

- The administration team will continue to work remotely from home and answer member and visitor queries via phone and email.



## Competitions at Pearl Valley

- Competition play will be put on hold until such time as we are comfortable with the flow of the operation.
- The format for the competitions will be decided on by the Golf Committee but will be restricted to better ball, match play and individual formats only.
- Members who book on these days are expected to play in the competition, the competition fee of R50 will be deducted from your Club account. Please ensure your Club account has sufficient funds. Insufficient funds will result in disqualification from the competition.
- On completion of your round please put your signed scorecard into the competition box which will be located on the scoring table. The box will be taken back into the shop at 16h30 and the winning scores will be posted on spotlight social at 17h00. The winner's vouchers will be credited to your shop account and in the event of prizes being awarded, these will be delivered to your residence by one of our golf team members. Please contact Jaco Coetzee ([jaco.coetzee@pearlvalley.co.za](mailto:jaco.coetzee@pearlvalley.co.za)) should you not wish for this to happen.
- One scorecard is acceptable per flight.



### The Golf Shop

- The Golf Shop will be open at this phase but only in a limited capacity
- We support a “no touch” trade policy
- Where possible please contact Calvin directly for an order which we can deliver or make use of the online store where possible. Credit Card payment will be accepted. All credit card machines will be sanitised after each use.
- There will be a restriction of four customers allowed into the shop at one time. Please wait outside the shop until one of the shop staff attends to you. Please adhere to the social distancing markers that have been placed on the floor.



## Teaching, lessons, and the Pearl Valley Golf Academy

- Lessons are available - and we all know we need them now - these will be done on the range with strict social distancing being observed.
- Bookings can be made with James and Adrian.